



## Shipping Wine

### RESTRICTIONS

- Only properly licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers may ship wine via FedEx® services. Consumers may *not* ship wine or alcohol of any type via FedEx services.
- FedEx Express does not transport wine into, out of or within the state of Massachusetts.

### WHO CAN SHIP WINE?

FedEx accepts wine shipments only from approved licensed entities.

- **Licensee-to-Licensee in the U.S.**
  - Both shipper and recipient must be licensed wholesalers, distributors, dealers, manufacturers, retailers or importers. Shipments can move via FedEx Express®, FedEx Ground® and FedEx Home Delivery® services.
- **Licensee-to-Consumer in the U.S.**
  - The shipper must be a licensed entity and the shipment must originate and terminate in one of the states listed in the [Wine Shipping State Pairing Guide](#) as a direct-ship, intrastate, off-site or on-site purchase state.

When shipping via FedEx Express® and FedEx Ground® services, shippers are encouraged to obtain their customers' business addresses, which typically make it easier to obtain the required adult signature. For ground service to residential addresses, shippers are encouraged to use FedEx Home Delivery®.

### Authorization Process

- **For U.S. Shipments**
  - Have a valid FedEx account number
    - You must have a FedEx account number. If you don't have one, please go to the [New Customer Center](#) on fedex.com.
  - Review and comply with the following shipping requirements
    - **Use of an electronic shipping solution for reporting purposes.** You must create your shipping label using a FedEx Ship Manager® electronic shipping solution or a FedEx approved third-party system. U.S. airbills are not permitted. This mandate aids us in reporting wine-shipping activity to state authorities on a regular basis. You must identify all wine shipments by entering "\$AW" in the Your Reference field or the Customer Reference field on the shipping solution.
    - **Packaging.** Your shipment must meet FedEx packaging requirements for wine. FedEx accepts inner packaging of molded polystyrene as preferred packaging. Pulp dividers and die-cut corrugated units are also acceptable packaging. Sturdy

outer corrugated cartons are required. For a description of acceptable packaging types, please see our Packaging Wine PDF available on the registration page at <http://www.periship.com> or contact us directly at 1(866)928-6428 for further assistance.

- **Adult signature service option.** State law, as well as FedEx policy, requires an adult signature at the time of delivery for every U.S. package containing wine. It is your responsibility to ensure an adult is available to sign for the shipment at delivery and to select the appropriate signature service so that FedEx is aware of the adult signature requirement. A \$3.75 fee per shipment applies for this service.

If no eligible adult is available at the original address to sign for a wine shipment, you can initiate a request for a reroute to an alternate delivery address simply by calling FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339. The address reroute for wine shipments is available via FedEx Express<sup>®</sup>, FedEx Ground<sup>®</sup> and FedEx Home Delivery<sup>®</sup> U.S. services. The alternate address must be in the same state as the original delivery address. A fee applies for this service and will appear as an address correction/reroute on your invoice; for details, refer to the Fees and Other Shipping Information section of the FedEx Service Guide.

- **Alcohol shipping label.** Every wine shipment is required to have a label identifying it as such. FedEx supplies these labels, referred to as alcohol shipping labels. Your FedEx account executive can order the labels on your behalf. For shipments from approved U.S. states to approved U.S. states, please use the FedEx alcohol shipping label (SEL 169).
- Contact your FedEx account executive
  - Contact your FedEx account executive to assist you with the authorization process. If you don't have an assigned account executive, call FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339 and request that an account executive call you.
- Sign the wine shipping agreement(s)
  - For all alcohol shipments within the U.S., you'll need to sign a FedEx Alcohol Shipping agreement. Contact your FedEx account executive for details and assistance.

## RETURN POLICY

### Return policy regarding direct-to-consumer shipments

- Because FedEx policy allows only approved licensees to ship wine, it has been understood and interpreted that individual consumers as recipients of a wine shipment are prohibited from returning such a shipment to the sender, except under the following conditions:
  - **U.S. shipments**

- Only available to licensed customers enrolled in the FedEx wine shipping program.
- The return must be initiated by the original shipper.
- The returned goods must be in the original packaging (packaging and labeling that are already in compliance with FedEx policy).
- Available services are FedEx Print Return Label and FedEx E-mail Return Label only.

## **NON-DELIVERABLE WINE SHIPMENTS**

Shipments will not be delivered under the following circumstances:

- If a shipment does not comply with all FedEx requirements and applicable federal, state and local laws, FedEx reserves the right to refuse tender of the shipment, withhold the shipment from delivery, return the shipment to the shipper at the shipper's expense or destroy it, at the sole discretion of FedEx.
- The recipient is not 21 years of age or older or does not have an acceptable form of ID such as a driver's license, passport or birth certificate for shipments within the U.S. For shipments from approved U.S. states to approved destinations outside the U.S., the recipient must be of the legal age required to purchase alcohol in the respective destination country.
- The recipient shows signs of intoxication.